



## **2026-2027 Season Subscription Policies**

### **About Your Reservation**

Season Subscribers receive preferred, reserved seating in the first few rows, closest to the stage!

- Reserved seat location is determined on a first-come, first-served basis. Specific seats are not guaranteed, but we will make every effort to accommodate requests. Last minute additions may result in changes to your seating location.
- Reserved seating is only guaranteed when using tickets associated with your season package. Complimentary tickets and single tickets for a secondary date of any performance will be general admission.
- You are welcome to exchange your tickets to a different performance. We recommend doing so as far in advance as possible and no later than 24 hours in advance to ensure ticket availability and the best possible seating.

### **Flexible Ticket Options & Additional Tickets**

- Season tickets are completely flexible and can be exchanged for any performance during the 2026-2027 season if you are unable to attend the date you chose at the time of purchase. Simply email or call the Box Office to exchange your tickets. Tickets included in your season package must be used during the 2026-2027 season and cannot be transferred, refunded, or credited for later use.
- Season subscribers are welcome and encouraged to bring additional family and friends! Additional tickets are available at a 10% discounted rate: \$19 for children, \$25 for seniors, and \$30 for adults. Reservations can be made either over the phone or online. Please refer to the flyer included in this packet for your special discount codes to purchase tickets online. We are happy to seat your group together as long as additional tickets have been purchased on your account no later than 24 hours in advance of the performance.

### **Day of the Performance**

**Plan to arrive no later than 15 minutes before curtain.** We cannot guarantee to hold your seats after curtain time which is 7:30pm on Fridays, 4:00pm on Saturdays, and 2:00 pm on Sundays.

## **General Theatre Policies:**

### **Arrival:**

Our lobby opens one hour prior and seating opens 30 minutes prior to the start of the show. Please plan to arrive no later than 15 minutes to showtime.

### **Parking:**

Parking is available in the Fulton Bank parking lot adjacent to the Palace Theatre. If that is full, free street parking is available behind the theatre and across Ledgewood Avenue on Main Street.

### **Food and Drink:**

No outside food or drink is allowed in the theatre. Items purchased from our concession area may be brought in to enjoy during the show. Both cash and credit is accepted.

### **Photography and Video Recording:**

Video recording and photography during performances are prohibited. You are welcome to take photos before or after the show.

### **Accessibility:**

The lobby and theatre space are both street level and there are no level changes required for access. The entirety of the seating area is wheelchair accessible. If you would like to request any accommodations in advance of your visit, please contact the Box Office and we will be happy to assist.

*If you have any questions or need information throughout the season, please contact the Box Office at (973) 347-4946 or email [boxoffice@growingstage.com](mailto:boxoffice@growingstage.com).*

